Susan Metcalfe "Bilyara" Elm Court, Morayfield Qld 4506

1 August 2006

Dear Oliver,

Puppy School at C.L.E.A.R. Dog Training

Congratulations on a very professionally run Puppy Class. I know that I enjoyed it and am sure that Jaime will eventually get the full benefit of this.

Having been a vet for the past 20 yeast and a breeder of champion Hungarian Vizslas and a certified dog obedience instructor for 15 of these, I fully appreciate the benefits of a well organized and well run puppy course. I will have no hesitation in recommending your course to any of my future puppy buyers!

Despite being capable of training my own puppies, I find it valuable to take the puppy I keep for myself to such a class and drove past many vet clinics offering puppy classes to attend yours despite living in Caboolture and having to drive an hour each way.

I was very impressed with your hygienic and safe set up and the quality of all your instructors and the way they made each class fun and interesting for both Jaime and me. The outdoor situation with the well controlled puppy sessions was excellent.

I have personally seen much damage done to growing puppies from inappropriate puppy play at some vet clinics where all puppies are thrown in together despite their age, breed or temperament.

I found your venue and the indoor and outdoor facilities with several different surfaces great for puppies to learn in. It is most like their own home environment and similar to where they would be regularly meeting other dogs later in life in off leash dog parks.

Despite the concerns of many of my less informed colleagues re infection diseases, I have seen the greater benefits of early socialization and was very happy to bring my 8 week old puppy to your class.

With the advent of several excellent vaccines, such concerns for puppy health should be minimal. I am greatly concerned for my puppy owners who are given inappropriate advice by vets that stops them from acting on the well researched and well practiced advice I have given them with their new puppy.

Over many years I have found that those owners who wait until at least 1 month after their vaccine on advice from their vets are always less trainable and more unruly than littermates who have had benefits of early socialization and classes such as yours.

Keep up the good work!

Regards,

Susan Metcalfe, B.V.Sc